Norton™ Internet Security

User Guide

See back cover for Quick Installation.

Care for our Environment; 'It's the right thing to do.'
Symantec has removed the cover from this manual to reduce the Environmental Footprint of our products. This manual is made from recycled materials.

Norton™ Internet Security User Guide

The software described in this book is furnished under a license agreement and may be used only in accordance with the terms of the agreement.

Documentation version 20.1

Copyright © 2012 Symantec Corporation. All rights reserved.

Symantec, the Symantec Logo, LiveUpdate, Norton 360, and Norton are trademarks or registered trademarks of Symantec Corporation or its affiliates in the U.S. and other countries. Portions of this product Copyright 1996-2011 Glyph & Cog, LLC. Other names may be trademarks of their respective owners.

The product described in this document is distributed under licenses restricting its use, copying, distribution, and decompilation/reverse engineering. No part of this document may be reproduced in any form by any means without prior written authorization of Symantec Corporation and its licensors, if any.

THE DOCUMENTATION IS PROVIDED “AS IS” AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID. SYMANTEC CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE FURNISHING, PERFORMANCE, OR USE OF THIS DOCUMENTATION. THE INFORMATION CONTAINED IN THIS DOCUMENTATION IS SUBJECT TO CHANGE WITHOUT NOTICE.

The Licensed Software and Documentation are deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, et seq. “Commercial Computer Software and Commercial Computer Software Documentation”, as applicable, and any successor regulations. Any use, modification, reproduction release, performance, display or disclosure of the Licensed Software and Documentation by the U.S. Government shall be solely in accordance with the terms of this Agreement.

Symantec Corporation
350 Ellis Street,
Mountain View, CA 94043

http://www.symantec.com

Printed in the United States of America.

10 9 8 7 6 5 4 3 2 1

Norton License Agreement
Norton™ Internet Security

IMPORTANTPLEASE READ THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT ("LICENSE AGREEMENT") CAREFULLY BEFORE USING THE SOFTWARE (AS DEFINED BELOW). SYMANTEC CORPORATION, IF YOU ARE LOCATED IN THE AMERICAS; OR SYMANTEC ASIA PACIFIC PTE LTD, IF YOU ARE LOCATED IN THE ASIA PACIFIC RIM OR JAPAN; OR SYMANTEC LIMITED, IF YOU ARE LOCATED IN EUROPE, THE MIDDLE EAST OR AFRICA ("SYMANTEC") IS WILLING TO LICENSE THE SOFTWARE TO YOU AS THE INDIVIDUAL, THE COMPANY, OR THE LEGAL ENTITY THAT WILL BE UTILIZING THE SOFTWARE (REFERENCED BELOW AS "YOU" OR "YOUR") ONLY ON THE CONDITION THAT YOU ACCEPT ALL OF THE TERMS OF THIS LICENSE AGREEMENT. THIS IS A LEGAL AND ENFORCEABLE CONTRACT BETWEEN YOU AND SYMANTEC. BY OPENING THIS PACKAGE, BREAKING THE SEAL, CLICKING THE "I AGREE" OR "YES" BUTTON OR OTHERWISE INDICATING ASSENT ELECTRONICALLY, OR LOADING THE SOFTWARE, YOU AGREE TO THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, CLICK THE "CANCEL" OR "NO" OR "CLOSE WINDOW" BUTTON OR OTHERWISE INDICATE REFUSAL, MAKE NO FURTHER USE OF THE SOFTWARE, AND CONTACT YOUR VENDOR OR SYMANTEC CUSTOMER SERVICE, USING THE CONTACT DETAILS IN SECTION 12 OF THIS LICENSE AGREEMENT, FOR INFORMATION ON HOW TO OBTAIN A REFUND OF THE AMOUNT YOU PAID FOR THE CURRENT SERVICE PERIOD (DEFINED BELOW) (LESS SHIPPING, HANDLING, AND ANY APPLICABLE TAXES EXCEPT IN CERTAIN STATES AND COUNTRIES WHERE SHIPPING, HANDLING, AND TAXES ARE REFUNDABLE) AT ANY TIME DURING THE SIXTY (60) DAY PERIOD FOLLOWING THE DATE OF PURCHASE OF AN ANNUAL SUBSCRIPTION OR WITHIN THIRTY (30) DAYS FOLLOWING THE DATE OF PURCHASE OF A MONTHLY SUBSCRIPTION.

1. License:

The software (including all its accompanying features and services), and software documentation, (including any product packaging) (the "Documentation"), that accompanies this License Agreement (collectively the "Software") is the property of Symantec or its licensors, and is protected by copyright law. Although Symantec continues to own the Software, after Your acceptance of this License Agreement You will have certain rights to use the Software during the Service Period. The "Service Period" shall begin on either (a) the date of Your initial installation of a copy of the Software on a computer, mobile or mobile computing device (a "Device"), or (b) if You received this Software as part of a multiple product offering, the date of Your initial installation of a copy of the Software or any software product or mobile application included in such offering on a Device. The Service Period shall last for the period of time set out in the Documentation or the applicable transaction documentation from the authorized distributor or reseller from which You obtained the Software. The Software may automatically deactivate and become non-operational at the end of the Service Period, and You will not be entitled to receive any feature or content updates to the Software unless the Service Period is renewed. Subscriptions for renewals of the Service Period will be available in accordance with Symantec's support policy posted at http://www.symantec.com/norton/support/technical_support_policy.jsp

This License Agreement governs any releases, revisions, updates or enhancements to the Software that Symantec may make available to You. Except as may be modified by the Documentation, and subject to Symantec's right to terminate for Your breach pursuant to Section 10, Your rights and obligations under this License Agreement with respect to the use of this Software are as follows.

During the Service Period, You may:

A. use one copy of the Software on a single Device. If a greater number of copies and/or number of Devices is specified within the Documentation or the applicable transaction documentation from the authorized distributor or reseller from which You obtained the Software, You may use the Software in accordance with such specifications;

B. make one copy of the Software for back-up or archival purposes, or copy the Software onto the hard disk of Your Device and retain the original for back-up or archival purposes;

C. use the Software on a network, provided that You have a licensed copy of the Software for each Device that can access the Software over that network;

D. permanently transfer all of Your rights in the Software granted under this License Agreement to another person or entity, provided that You retain no copies of the Software and the transferee agrees to the terms of this License Agreement. Partial transfer of Your rights under this License Agreement shall not be permitted. For example, if the applicable documentation grants You the right to use multiple copies of the Software, only a transfer of the rights to use all such copies of the Software would be valid; and

E. use the Software in accordance with any additional permitted uses which may be set forth below.

You may not, nor may You permit any other person to:

A. sublicense, rent or lease any portion of the Software;

B. reverse engineer, decompile, disassemble, modify, translate, make any attempt to discover the source code of the Software or create derivative works from the Software;

C. use the Software as part of a facility management, timesharing, service provider or service bureau arrangement; or

D. use the Software in any manner that is not permitted pursuant to this License Agreement.

2. Software and Content Updates:

A. You shall have the right to receive new features to and versions of the Software as Symantec, in its sole discretion, makes such features and versions available during Your Service Period. Symantec continually strives to improve the usability and performance of its products and services. In order to optimize the Software, and to provide You with the most current version of the Software, You agree the Software may download and install new updates and versions of the

Software as they are made available by Symantec in its sole discretion. You agree to receive and permit Symantec to deliver such new updates and versions to Your Device. Additionally, Symantec may modify the terms and conditions that apply to Your use of the Software to reflect such updates and You agree to such updated terms.

B. Certain software uses content that is updated from time to time, including but not limited to the following software: antivirus and crimeware software use updated virus definitions; antispyware software uses updated spyware definitions; antispam software uses updated antispam rules; content filtering and antiphishing software use updated URL lists; some firewall software use updated firewall rules; vulnerability assessment products use updated vulnerability data and web site authentication software uses updated lists of authenticated web pages; these updates are collectively referred to as "Content Updates" (or alternatively referred to as "Protection Updates" or "Security Updates" at times). You shall have the right to receive Content Updates for the Software during Your Service Period.

3. Product Installation; Required Activation:

A. During the installation process, the Software may uninstall or disable other security products, or features of such products, if such products or features are incompatible with the Software or for purposes of improving the overall functionality of the Software.

B. There may be technological measures in this Software that are designed to prevent unlicensed or illegal use of the Software. You agree that Symantec may use these measures to protect Symantec against software piracy. This Software may contain enforcement technology that limits the ability to install and uninstall the Software on a Device to not more than a finite number of times for a finite number of Devices. This License Agreement and the Software containing enforcement technology may require activation as further set out in the Documentation. If so, the Software will only operate for a finite period of time prior to Software activation by You. During activation, You may be required to provide Your unique activation code accompanying the Software and Device configuration in the form of an alphanumeric code over the Internet to verify the authenticity of the Software. If You do not complete the activation within the finite period of time set forth in the Documentation, or as prompted by the Software, the Software will cease to function until activation is complete; at which time the Software functionality will be restored. In the event that You are not able to activate the Software over the Internet, or through any other method specified during the activation process, You may contact Symantec Customer Support using the information provided by Symantec during activation, or as set out below.

4. Online Backup Feature:

The Software may include an online backup feature, which provides the capability to store and retrieve Your files on Symantec's system via the Internet during the Service Period ("Online Backup Feature"), subject to the amount of online backup space provided with Your Software and/or which You additionally purchase. If You choose to use the Online Backup Feature, You must complete the activation process within the Software for such feature. In the event that You install a newer version of the Software during Your Service Period, You may be required to reactivate the Online Backup Feature using the original email address You provided during the initial activation process.

A. Norton Account. A current Symantec Norton Account ("Norton Account") is required to access and use the Online Backup Feature. If you do not have a Norton Account, You must complete the applicable registration process to create a Norton Account in order to use the Online Backup Feature. You are entirely responsible for maintaining the confidentiality of Your Norton Account password.

B. Communication Connections; Online Backup Feature Availability. You are solely responsible for acquiring and maintaining the Internet or telecommunications services and devices required to access and/or use the Online Backup Feature. The Online Backup Feature is provided "as is" and "as available" and Symantec will not be responsible for pay You for any loss or damage resulting from any downtime of the Online Backup Feature due to reasonable scheduled maintenance, maintenance for critical issues or forces beyond the reasonable control of Symantec.

C. User Conduct and Responsibility; Compliance with Applicable Laws. Use of the Online Backup Feature (including the transmission of any data You choose to store through the Online Backup Feature ("Data")) is subject to all applicable local, state, national and international laws and regulations, including but not limited to the United States export laws. You agree to comply with such applicable laws and regulations and with the specifications set out in the Documentation or the applicable transaction documentation from the authorized reseller from which You obtained the Software and not to (a) use the Online Backup Feature for illegal purposes, (b) transmit or store material that may infringe the intellectual property rights or other rights of third parties or that is illegal, tortious, defamatory, libelous, or invasive of another's privacy; (c) transmit or store data belonging to another party without first obtaining all consents required by law from the data owner for transmission of the data to Symantec for storage within the United States; (d) transmit any material that contains software viruses or other harmful computer code, files or programs such as trojan horses, worms or time bombs; (e) interfere with or disrupt servers or networks connected to the Online Backup Feature; or (f) attempt to gain unauthorized access to the Online Backup Feature, the accounts of other Online Backup Feature users, or computer systems or networks connected to the Online Backup Feature.

Your obligations in this Section 4.C regarding use of the Online Backup Feature apply to all use of the Online Backup Feature in connection with Your Norton Account. You are solely responsible for the use of the Online Backup Feature, and the Data transmitted or stored through the Online Backup Feature, in connection with Your Norton Account.

D. Responsibility for payment. To the maximum amount permissible under applicable law, You agree to pay Symantec, its parents, subsidiaries, affiliates, officers, directors, employees and agents the amount of any claims, demands, costs, damages, losses, liabilities and expenses, including reasonable attorneys' fees, made by any third party arising out of or in connection with use of the Online Backup Feature through Your Norton Account to the extent any such claims, demands, costs, damages, losses, liabilities and expenses arise as a result of Your breach of this License Agreement or Your negligence or willful misconduct. Such amount may include but is not limited to responsibility for payments of any such claims, demands, costs, damages, losses, liabilities and expenses arising out of or in connection with the Data transmitted or stored through the Online Backup Feature in connection with Your Norton Account.

E. Termination; Suspension. Your right to use the Online Backup Feature will terminate on expiration of the Service Period. Symantec may immediately suspend or terminate use of the Online Backup Feature during the Service Period

for Your failure to or Symantec's reasonable belief that You have failed to comply with these terms and conditions (other than a trivial or inconsequential breach). or any other misuse of the Online Backup Feature. Following the expiration or termination of the Service Period:

- Symantec may permanently delete any Data stored to the online backup space provided with Your Software ;
- Symantec will not be obligated to maintain such Data, forward such Data to You or a third party, or migrate such Data to another backup service or account; and
- You will not be able to store the Data to any additional backup space that you may have purchased separately unless and until the Service Period is renewed.

F. Miscellaneous. Symantec has no obligation to monitor use of the Online Backup Feature and/or Data transmitted or stored through the Online Backup Feature. To the maximum extent permissible under applicable law and notwithstanding the provisions of the fourth paragraph of section 13 below, Symantec reserves the right at all times to monitor, review, retain and/or disclose any Data or other information as necessary to satisfy any applicable law, regulation, legal process or governmental request, or to investigate any use or suspected breach of this License Agreement.

5. Technical Support:

In connection with Your use of the Software You may choose to access certain technical support features that may be offered from within the Software, which may include live chat with a technical support agent and/or assistance from a technical support agent via remote computer access (any such technical support offered from within the Software shall be referred to in this License Agreement as the "Technical Support"). Any such Technical Support shall be provided in Symantec's sole discretion without any guarantee or warranty of any kind other than any guarantees applicable under consumer laws in Your jurisdiction which cannot be excluded or limited in any way. It is solely Your responsibility to complete a backup of all Your existing data, software and programs before receiving any Technical Support. In the course of providing the Technical Support, Symantec may determine that the technical issue is beyond the scope of the Technical Support. Symantec reserves the right to refuse, suspend or terminate any of the Technical Support in its sole discretion.

6. Money Back Guarantee:

If You are the original licensee of this copy of the Software and are not completely satisfied with it for any reason, please make no further use of the Software and contact Symantec Customer Service, using the contact details set out in Section 12 of this License Agreement, for a refund of the amount You paid for the current Service Period (less shipping, handling, and any applicable taxes except in certain states and countries where shipping, handling and taxes are refundable) at any time during the sixty (60) day period following the date of purchase of an annual subscription or within thirty (30) days following the date of purchase of a monthly subscription.

7. Limited Warranty:

Symantec warrants that any media manufactured by Symantec on which the Software is distributed will be free from defects for a period of sixty (60) days from the date of delivery of the Software to You. Your sole remedy in the event of a breach of this warranty will be that Symantec will, at its option, replace any defective media returned to Symantec within the warranty period or refund the money You paid for the Software. Symantec does not warrant that the Software will meet Your requirements or that operation of the Software will be uninterrupted or that the Software will be error-free. For the avoidance of doubt, references to "Software" in the foregoing sentence shall include, but not be limited to, the Online Backup Feature and Technical Support.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE ABOVE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE AND COUNTRY TO COUNTRY.

8. Disclaimer of Damages:

SOME STATES AND COUNTRIES DO NOT ALLOW THE LIMITATION OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE BELOW LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW AND REGARDLESS OF WHETHER ANY REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE, IN NO EVENT WILL SYMANTEC OR ITS LICENSORS BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INDIRECT, OR SIMILAR DAMAGES, INCLUDING ANY LOST PROFITS OR LOST DATA ARISING OUT OF THE USE OR INABILITY TO USE THE SOFTWARE (INCLUDING BUT NOT LIMITED TO USE OF THE ONLINE BACKUP FEATURE AND TECHNICAL SUPPORT) EVEN IF SYMANTEC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

IN NO CASE SHALL SYMANTEC'S OR ITS LICENSORS' LIABILITY EXCEED THE PURCHASE PRICE WHICH YOU PAID FOR THE APPLICABLE SERVICE PERIOD. The disclaimers and limitations set forth above will apply regardless of whether You accept the Software.

9. U.S. Government Restricted Rights:

For U.S. Government procurements, the Software is deemed to be commercial computer software as defined in FAR 12.212 and subject to restricted rights as defined in FAR Section 52.227-19 "Commercial Computer Software - Restricted Rights" and DFARS 227.7202, "Rights in Commercial Computer Software or Commercial Computer Software Documentation", as applicable, and any successor regulations. Any use, modification, reproduction release, performance, display or disclosure of the Software by the U.S. Government shall be solely in accordance with the terms of this License Agreement.

10. Export Regulation:

You acknowledge that the Software and related technical data and services (collectively "Controlled Technology") may be subject to the import and export laws of the United States, specifically the U.S. Export Administration Regulations (EAR), and the laws of any country where Controlled Technology is imported or re-exported. You agree to comply with all relevant laws and will not export any Controlled Technology in contravention to U.S. law nor to any prohibited country, entity, or person for which an export license or other governmental approval is required. All Symantec product is

prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country subject to relevant trade sanctions. **USE OR FACILITATION OF SYMANTEC PRODUCT IN CONNECTION WITH ANY ACTIVITY INCLUDING, BUT NOT LIMITED TO, THE DESIGN, DEVELOPMENT, FABRICATION, TRAINING, OR TESTING OF CHEMICAL, BIOLOGICAL, OR NUCLEAR MATERIALS, OR MISSILES, DRONES, OR SPACE LAUNCH VEHICLES CAPABLE OF DELIVERING WEAPONS OF MASS DESTRUCTION IS PROHIBITED, IN ACCORDANCE WITH U.S. LAW.**

11. Arbitration:

If You are a U.S. customer, You and Symantec agree that any dispute, claim or controversy arising out of or relating in any way to the Software or this License Agreement, shall be determined by binding arbitration or small claims court, instead of in courts of general jurisdiction. Arbitration is more informal than a lawsuit in court. Arbitration uses a neutral arbitrator instead of a judge or jury, allows for more limited discovery than in court, and is subject to very limited review by courts. Arbitrators can award the same damages and relief that a court can award. You agree that, by agreeing to this License Agreement, the U.S. Federal Arbitration Act governs the interpretation and enforcement of this arbitration provision, and that You and Symantec are each waiving the right to a trial by jury or to participate in a class action. This arbitration provision shall survive termination of this License Agreement and/or the termination of Your Symantec product license.

If You elect to seek arbitration, You must first send to Symantec, by certified mail, a written Notice of Your claim ("Notice of Claim"). The Notice of Claim to Symantec should be addressed to: General Counsel, Symantec, Inc., 350 Ellis Street, Mountain View, CA 94043 and should be prominently captioned "NOTICE OF CLAIM". The Notice of Claim should include both the mailing address and email address You would like Symantec to use to contact You. If Symantec elects to seek arbitration, it will send, by certified mail, a written Notice of Claim to Your billing address on file. A Notice of Claim, whether sent by You or by Symantec, must (a) describe the nature and basis of the claim or dispute; and (b) set forth the specific amount of damages or other relief sought ("Demand").

If You and Symantec do not reach an agreement to resolve the claim within thirty (30) days after the Notice of Claim is received, You or Symantec may commence an arbitration proceeding or file a claim in small claims court. You may download or copy a form of notice and a form to initiate arbitration at www.adr.org. If You are required to pay a filing fee, Symantec will promptly reimburse You for Your payment of the filing fee after arbitration is commenced. The arbitration will be governed by the Commercial Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes (collectively, "AAA Rules") of the American Arbitration Association ("AAA"), as modified by this License Agreement, and will be administered by the AAA. The AAA Rules and Forms are available online at www.adr.org or by calling the AAA at 1-800-778-7879. The arbitrator is bound by the terms of this License Agreement. All issues are for the arbitrator to decide, including issues relating to the scope and enforceability of this arbitration provision. Unless Symantec and You agree otherwise, any arbitration hearings will take place in the county (or parish) of either the mailing address You provided in Your Notice or, if no address was provided in Your Notice, Your billing address on file. If Your claim is for U.S. $10,000 or less, Symantec agrees that You may choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, through a telephonic hearing, or by an in-person hearing as established by the AAA Rules. If Your claim exceeds U.S. $10,000, the right to a hearing will be determined by the AAA Rules. Regardless of the manner in which the arbitration is conducted, the arbitrator shall issue a reasoned written decision sufficient to explain the essential findings and conclusions on which the award is based. If the arbitrator issues You an award that is greater than the value of Symantec's last written settlement offer made before an arbitrator was selected (or if Symantec did not make a settlement offer before an arbitrator was selected), then Symantec will pay You, in addition to the award, either U.S. $500 or 10% of the amount awarded, whichever is greater. Except as expressly set forth herein, the payment of all filing, administration and arbitrator fees will be governed by the AAA Rules.

YOU AND SYMANTEC AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN YOUR OR ITS INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. Further, unless both You and Symantec agree otherwise, the arbitrator may not consolidate more than one person's claims with Your claims, and may not otherwise preside over any form of a representative or class proceeding. If this specific provision is found to be unenforceable, then the entirety of this arbitration provision shall be null and void. The arbitrator may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim.

12. General:

This License Agreement will be governed by the laws of the State of California, United States of America. This License Agreement is the entire agreement between You and Symantec relating to the Software and: (i) supersedes all prior or contemporaneous oral or written communications, proposals, and representations with respect to its subject matter; and (ii) prevails over any conflicting or additional terms of any quote, order, acknowledgment, or similar communications between the parties. Notwithstanding the foregoing, nothing in this License Agreement will diminish any rights You may have under existing consumer protection legislation or other applicable laws in Your jurisdiction that may not be waived by contract. Symantec may terminate this License Agreement if You breach any term contained in this License Agreement (other than a trivial or inconsequential breach) and, if such termination occurs, You must cease use of and destroy all copies of the Software and Documentation. The disclaimers of warranties and damages and limitations on liability shall survive and continue to apply after termination. This License Agreement may only be modified by the Documentation or by a written document that has been signed by both You and Symantec. Should You have any questions concerning this License Agreement, or if You desire to contact Symantec for any reason, please write to Symantec Customer Service, 555 International Way, Springfield, OR 97477, U.S.A. or visit the Support page at www.symantec.com.

ADDITIONAL TERMS AND CONDITIONS. Your use of the Software is subject to the terms and conditions below in addition to those stated above.

13. Privacy; Data Protection:

From time to time, the Software may collect certain information, including personally identifiable information, from the Device on which it is installed, which may include:

- Information on potential security risks as well as URLs and the Internet Protocol (IP) addresses of websites visited that the Software deems potentially fraudulent. The URLs could contain personally identifiable information that a potentially fraudulent website is attempting to obtain without Your permission. This information is collected by Symantec for the purpose of delivering the functionalities of the software, and also for evaluating and improving the ability of Symantec's products to detect malicious behavior, potentially fraudulent websites and other Internet security risks.
- URLs of websites visited as well as search keywords and search results only if the Norton Safe Web feature is enabled. This information is collected by Symantec for the purpose of providing protection and of evaluating and advising You regarding potential threats and risks that may be associated with a particular Web site before You view it.
- Executable files and files that contain executable content that are identified as potential malware, including information on the actions taken by such files at the time of installation. These files are submitted to Symantec using the Software's automatic submission function. Such automatic submission function may be deactivated after installation by following the instructions in the Documentation for applicable products. The collected files could contain personally identifiable information that has been obtained by the malware without Your permission. Files of this type are being collected by Symantec only for the purpose of improving the ability of Symantec's products to detect malicious behavior.
- The name given to the Device during the initial setup of such Device. If collected, the name will be used by Symantec as an account name for the Device under which You may elect to receive additional services and/or under which You may use certain features of the Software. You may change such account name at any time after installation of the Software and it is recommended that You do so.
- Status information regarding installation and operation of the Software. This information indicates to Symantec whether installation of the Software was successfully completed as well as whether the Software has encountered an error. The status information could contain personally identifiable information only if such information is included in the name of the file or folder encountered by the Software at the time of installation or error. The status information is collected by Symantec for the purpose of evaluating and improving Symantec's product performance and installation success rate. Symantec may also use this information to optimize its web-pages.
- Information contained in email messages that You send through the Software to Symantec to report as spam or as incorrectly identified as spam. These email messages may contain personally identifiable information and will be sent to Symantec only with Your permission, and will not be sent automatically. If You send such messages to Symantec, Symantec will use them only for the purpose of improving the detection ability of Symantec's antispam technology. Symantec will not correlate or match up these files with any other personally identifiable information.
- Information contained in a report that You may choose to send through the Software to Symantec when the Software encounters a problem. The report includes information regarding the status of both the Software and Your Device at the time that the Software encountered the problem. The status information about Your Device may include the system language, country locale, and the operating system version for Your Device, as well as the processes running, their status and performance information, and data from files or folders that were open at the time the Software encountered the problem. The information could contain personally identifiable information if such information is included in, or is a part of the name of the files or folders open at the time the Software encountered the problem. This information will be sent to Symantec only with Your permission, and will not be sent automatically. The information is collected by Symantec for the purpose of correcting the encountered problem and improving Symantec's product performance. This information will not be correlated or matched up with any personally identifiable information.
- The Internet Protocol (IP) address and/or Media Access Control (MAC) address and the Machine ID of the Device on which the Software is installed to enable the Software to function and for license administration purposes.
- Other general, statistical information used for product analysis, and for improving product functionality.

Unless it is expressly defined as optional, the collected information as set out above is necessary for the purpose of the functionality of Symantec's products.

Information may be transferred to the Symantec group in the United States or other countries that may have less protective data protection laws than the region in which You are situated (including the European Union) and may be accessible by Symantec employees or contractors exclusively to be used in accordance with the purposes described above. For the same purposes the information may be shared with partners and vendors that process information on behalf of Symantec. Symantec has taken steps so that the collected information, if transferred, receives an adequate level of protection.

Subject to applicable laws, Symantec reserves the right to cooperate with any legal process and any law enforcement or other government inquiry related to Your use of this Software. This means that Symantec may provide documents and information relevant to a court subpoena or to a law enforcement or other government investigation. In order to promote awareness, detection and prevention of Internet security risks, Symantec may share certain information with research organizations and other security software vendors. Symantec may also use statistics derived from the information to track and publish reports on security risk trends. By using the Software, You acknowledge and agree that Symantec may collect, transmit, store, disclose and analyze such information for these purposes.

In addition, any Data that You transmit or store through the Online Backup Feature will be transferred to and stored in servers located in countries that may have less protective data protection laws than the country in which You are located (including without limitation the United States). These servers are owned and maintained by a third party processor which Symantec has required by contract to safeguard Your Data. If you have any questions about how Your Data is being handled, please contact Symantec Customer Service using the contact details in Section 12.

CPS / S 6.0 / USE

Contents

Chapter 1 Overview 11
About Norton Internet Security 11

Chapter 2 Installation 13
Before you begin 13
Installing Norton Internet Security 13
Installing Norton Internet Security on a Netbook, Tablet, or on a PC with no optical drive 14
If the opening panel does not appear 14

Chapter 3 Getting started 15
Accessing Norton Internet Security 15
Activating your product 15
Exploring the main window 17
Responding to System Status indicators 18
Monitoring the protection status of a feature 19
For more information 20

Chapter 4 Responding to emergencies 21
Using the Norton Bootable Recovery Tool 21
Downloading the Norton Bootable Recovery Tool Wizard 22

Service and Support Solutions 25

Index 29

Quick Installation 32

Overview

1

This chapter includes the following topics:

- About Norton Internet Security

About Norton Internet Security

Norton Internet Security delivers fast and light online threat protection. It guards your PC, network, online activities, and your identity with innovative detection technologies optimized to combat today's aggressive, rapid-fire attacks. Norton Internet Security makes online shopping, banking, and browsing safer and more convenient than ever.

The improved Norton Protection System features multilayered security technologies. They work together to provide the comprehensive protection that detects and removes threats before they can harm your PC. The Norton Protection System stops online identity theft, viruses, hackers, bots, spyware, Trojan horses, and more without slowing you down or getting in your way.

Installation

2

This chapter includes the following topics:

- Before you begin
- Installing Norton Internet Security
- Installing Norton Internet Security on a Netbook, Tablet, or on a PC with no optical drive
- If the opening panel does not appear

Before you begin

Before you begin, you should close all open programs on your computer and ensure that you are connected to the Internet.

Norton Internet Security contains an antivirus program. If you have other antivirus programs that are installed on your computer, an uninstall panel may appear to help you remove them. Symantec strongly recommends that you remove the other antivirus programs. Follow the instructions on the uninstall panel.

Norton Internet Security contains a firewall program. If you have other firewall programs that are installed on your computer, Symantec strongly recommends that you remove them to prevent installation errors.

For more information, see the user documentation that came with the firewall program.

During the installation, if a firewall message appears, click Yes to use the Norton Internet Security firewall.

Installing Norton Internet Security

You can install Norton Internet Security from a CD or from a file that you download.

To install Norton Internet Security

1. Do one of the following:
   - If you install from a CD, insert the CD into the optical drive.
     In Windows Vista or Windows XP, click **Install Norton Internet Security.**
     In Windows 7 or Windows 8, click **Launch Norton Install** and then click **Install Norton Internet Security**.
   - If you downloaded your copy of Norton Internet Security, double-click the file that you downloaded.
2. In the Norton Internet Security installation page, enter the Product Key if prompted.
3. Click the **Norton License Agreement** link, read the agreement, and then click **Close**.
4. After you have read the agreement, click **Agree & Install**.

Installing Norton Internet Security on a Netbook, Tablet, or on a PC with no optical drive

You can install Norton Internet Security on a Netbook, on a Tablet, or on an ultra-mobile PC device that meets the system requirements of Norton Internet Security.

To install Norton Internet Security on a Netbook, Tablet, or on a PC with no optical drive

1. Go to the following URL:
   www.norton.com/digital
2. Follow the on-screen instructions.

If the opening panel does not appear

Sometimes a computer's optical drive does not automatically run a CD.

To start the installation from the product CD

1. On your desktop, double-click **My Computer**.
2. In the **My Computer** window, double-click the icon for your optical drive.
3. In the list of files, double-click **Start.exe** and then click **Install Norton Internet Security**.

Getting started

3

This chapter includes the following topics:

- Accessing Norton Internet Security
- Activating your product
- Exploring the main window
- Responding to System Status indicators
- Monitoring the protection status of a feature
- For more information

Accessing Norton Internet Security

Norton Internet Security protects any computer on which it is installed. You do not have to start the program to be protected.

At any time, you can open Norton Internet Security to adjust the settings or perform preventive maintenance. All of the program features can be accessed from the main window.

To open Norton Internet Security

❖ Do one of the following:

- In the Windows notification area, double-click the **Norton Internet Security** icon.
- In Windows Vista, Windows XP, and Windows 7, click **Start > All Programs > Norton Internet Security > Norton Internet Security**.
- In Windows 8, in the **Start** screen, click **Norton Internet Security**.

Activating your product

If you did not activate your product during installation, you receive an activation-needed alert regularly until you activate the product.

Product activation reduces software piracy and ensures that you use authentic Symantec software. Activation provides you with a specified period of subscription to your Norton product. You can also renew your subscription to continue using Norton Internet Security.

You must activate your product within the time period that the alert specifies, or your product stops working.

You can activate your product directly from the activation-needed alert or from the main window. Activation should take only a few minutes.

To activate your product from the alert

1. In the alert, do one of the following:
   - If you purchased a subscription version of a retail product or the product came installed on your computer, select **Activate Now (Recommended)**.
   - If you want to renew the subscription of your product, select **Renew Now**.

   You can also activate or renew the subscription of your product from any non-admin user account.
2. Click **OK**.
3. Follow the on-screen instructions to activate or renew your product.
4. In the window that appears, click **Done**.

To activate your product from the main window

1. In the Norton Internet Security main window, do one of the following:
   - If you purchased a subscription version of a retail product, click **Activate Now**.
   - If the product came installed on your computer, click **Activate Online Now**.
   - If you want to renew the subscription of your product, click **Renew**.

   You can also activate or renew the subscription of your product from any non-admin user account.
2. Follow the on-screen instructions to activate or subscribe your product.
3. In the window that appears, click **Done**.

About problems during activation

If you cannot connect to the Symantec servers to activate your product, first check your Internet connection. You then need to see if you have parental control software, either installed or through your ISP, that might block the connection.

A connectivity problem can occur if you use parental control software. If you suspect that parental controls might block the connection, you can configure the parental controls so that they do not block the activation procedure. You need to log in to your parental control software or to the Internet through your ISP as an administrator to change your configuration.

If you use a proxy server to connect to the Internet, you must configure the proxy settings. To use the **Proxy Server** option, go to the Norton Internet Security main window, and then click **Settings > Network > Network Security Settings > Proxy Server > Configure**.

Exploring the main window

When you open Norton Internet Security, the main window provides access to all Norton Internet Security features, options, Help, and Support.

To explore the main window

See "Accessing Norton Internet Security" on page 15.

1 Open Norton Internet Security.

2 On the top of the main window, click the link that you want to explore. Your options are:

Settings	Lets you view Computer Settings, Network Settings, Web Settings, and General Settings.
Performance	Lets you view and monitor your system activity.
Feedback	Lets you submit feedback about your experience with your Norton product.
Account	Lets you manage all of your Norton product information from one location.
Support	Lets you view Norton Help Center, Get Support, Tutorials, New Version Check, User License Agreement, Subscription Status and About Norton Internet Security information.

3 In the center of the window, click the option that you want to explore. Your options are:

Scan Now	Lets you run a Computer Scan, a Reputation Scan, or Scan Facebook Wall.
LiveUpdate	Lets you update the latest virus definitions and product updates.
Advanced	Lets you see all the Norton Internet Security features.

4 On the right of the main window, click the option you want to explore:

Manage	Lets you manage your Norton products on all of your devices from one location. This feature may not be available in some versions of Norton Internet Security.
Mobile	Lets you download and install comprehensive protection for smartphones and tablets running Android. This feature may not be available in some versions of Norton Internet Security.
Online Family	Lets you set up Norton Online Family so that you can monitor your child's activities on the Internet. This feature may not be available in some versions of Norton Internet Security.
Safe Web	Lets you check the safety of a Web site or perform a Safe Web search. This feature may not be available in some versions of Norton Internet Security.
Backup	Lets you set up a Norton Online Backup account or access your online backup status. This feature may not be available in some versions of Norton Internet Security.

Responding to System Status indicators

Norton Internet Security displays the overall protection status of your computer under the **Secure** section of the main window. When the system status needs attention or is at risk, you can take appropriate action to improve the **System Status**. Your computer protection is based on the programs that are installed on your computer. To improve your protection status, ensure that your installed programs are up to date.

The **System Status** indicator displays the following statuses:

Secure	Indicates that your computer and activities are protected from threats, risks, and damage.
Attention	Indicates that your computer and activities require attention. Take appropriate action to improve your protection status.

At Risk	Indicates that your computer and activities are at risk. Take immediate action to improve your protection status.

You can respond to the **System Status** indicators directly from the main window.

To respond to System Status indicators from the main window

1. In the bottom section of the Norton Internet Security main window, click **Fix Now**.
2. Follow the on-screen instructions.

Monitoring the protection status of a feature

The Norton Internet Security main window acts as a security management interface. You can access the main features and monitor the performance of your computer from the main window.

At times, you may want to turn off any option for a particular purpose. But by doing so, the status of your system changes to **Attention** or **At Risk**. In such cases, you can ignore the protection status of a particular feature to maintain a healthy overall system status. For example, you want to turn off **Browser Protection** for a limited period, and you still want the system status to be **Secure**. In this case, you can ignore the protection status of **Browser Protection** and then, turn off the option. When you ignore the protection status of a feature, it does not affect the overall **System Status**.

You can also monitor the protection status of the feature that has been ignored at any time.

You can ignore or monitor the protection status of only selected features that are available in the Advanced window.

The features are:

- Antivirus
- Antispyware
- SONAR Protection
- Smart Firewall
- Intrusion Prevention
- Email Protection
- Browser Protection
- Safe Surfing

To monitor the protection status of a feature

1. In the Norton Internet Security main window, click **Advanced**.
2. In the window that appears, move your mouse pointer over the feature name.

3 In the pop-up that appears, do one of the following:
- To ignore the protection status of the feature that affects your computer's overall health evaluation, click **Ignore**.
- To monitor the protection status of the feature that has been ignored, click **Monitor**.

For more information

The product documentation helps you use Norton Internet Security. You can find the information that you need on your computer and on the Symantec Web site.

Accessing Help

Help is available throughout your Norton product. Help provides links to information that assists you with the specific tasks that you want to complete. The online Help provides a guide to all of the product features.

To access Help

1 At the top of the main window, click **Support**.
2 In the drop-down menu, click **Help**.

To print a Help topic

1 In the **Help** window, click the **Printer** icon.
2 Click **OK**.

Accessing the Symantec Web site

You can access the Symantec Web site from your product or from a browser.

To access the Symantec Web site in your browser

1 Open your Web browser.
2 Go to the following URL:
www.symantec.com

Responding to emergencies

4

This chapter includes the following topics:

- Using the Norton Bootable Recovery Tool
- Downloading the Norton Bootable Recovery Tool Wizard

Using the Norton Bootable Recovery Tool

If the installation of your Norton product fails, you can use the Norton Bootable Recovery Tool to scan and remove any security threats that prevent successful installation. If your computer is infected and you are not able to start your Windows operating system, you can use Norton Bootable Recovery Tool to remove threats and recover your computer.

Norton Bootable Recovery Tool is available on the product CD that you purchased. You can use the product CD as a recovery media.

If you have purchased this product as a download, go to the following URL to download the Norton Bootable Recovery Tool Wizard:

http://www.norton.com/recoverytool_n360

Norton Bootable Recovery Tool automatically downloads the latest virus definitions from Symantec servers and uses these virus definitions to secure your computer from all types of viruses and latest security threats. If Dynamic Host Configuration Protocol (DHCP) is enabled, virus definitions are automatically updated when your computer is connected to the Internet. Therefore, you must use an Ethernet connection to update the virus definitions in Norton Bootable Recovery Tool. You cannot update the Norton Bootable Recovery Tool virus definitions by using a wireless network connection.

If the virus definitions are out of date, Norton Bootable Recovery Tool may not detect and remove all the latest security threats from your computer.

To use Norton Bootable Recovery Tool, you must use the product key of the Norton product that you purchased. If you use a trial version of Norton Internet Security, you need to create a Norton Account to receive a product key to use Norton Bootable Recovery Tool.

To use the Norton Bootable Recovery Tool

1. Insert the Norton Bootable Recovery Tool recovery media.
2. Turn on or Restart your computer and enter to the BIOS mode.
   You can enter the BIOS mode by pressing the key that is displayed immediately after your system is turned on.
3. Select the recovery media on which you have created the Norton Bootable Recovery Tool and then press Enter.
   If you are using UEFI-enabled machine, select the recovery media under the **Legacy Boot** option instead of the **UEFI Boot** option.
   The recovery media can be the Norton Bootable Recovery Tool CD, DVD, or USB key.
4. Read the Norton License Agreement, type your Product Key, and then click **I Agree**.
   If you use a non-QWERTY keyboard, use the **Virtual Keyboard** option to enter your Product Key.
5. In the Norton Bootable Recovery Tool window, click **Norton Advanced Recovery Scan**.
6. In the Scan section, click **Start Scan**.
   When the scan is complete, the scan results window lists the following:
   - The total number of files scanned
   - The total number of threats detected
   - The total number of resolved threats
   - The total number of unresolved threats
   - The details of each detected threat
7. In the scan results window, do one of the following:
   - To fix all of the threats that are found on your computer, select **Set all action to Fix**.
   - To perform appropriate actions for each of the threats, select **Fix** or **Ignore**.
8. Click **Continue**.
9. If a confirmation dialog box appears, click **OK**.
10. In the Scan Summary window, review the scan summary and do one of the following:
    - Click **Done**.
    - To run another scan, click **Scan Again**.

Downloading the Norton Bootable Recovery Tool Wizard

If your attempt to install a Norton product fails, you can download the Norton Bootable Recovery Tool Wizard. This easy-to-use wizard helps you create Norton Bootable Recovery Tool on a CD, DVD, or USB key. You can use Norton Bootable Recovery Tool to scan your computer and remove any security threats that prevent successful installation.

It is recommended that you download and install Norton Bootable Recovery Tool Wizard on a computer that does not have any security threats and create Norton Bootable Recovery Tool. If you create Norton Bootable Recovery Tool on an infected computer, there is a chance that the recovery CD, DVD, or USB key might get infected.

To use Norton Bootable Recovery Tool, you must use the product key of the Norton product that you purchased. If you use a trial version of Norton Internet Security, you need to create a Norton Account to receive a product key to use Norton Bootable Recovery Tool.

You can download Norton Bootable Recovery Tool Wizard in one of the following ways:

- From the **Start** menu.
- From the Norton Support Web site.

To download the Norton Bootable Recovery Tool Wizard from the Start menu

1. On the Windows taskbar, do one of the following:
   - In Windows XP, click **Start > Programs > Norton Internet Security > Norton Recovery Tools**.
   - In Windows Vista or Windows 7, click **Start > All Programs > Norton Internet Security > Norton Recovery Tools**.
   - In Windows 8, on the **Start** screen, click **Norton Recovery Tools**
2. Follow the on-screen instructions.

To download the Norton Bootable Recovery Tool Wizard from the Internet

1. Open your Web browser, and go to the following URL:
   http://www.norton.com/recoverytool
2. Follow the on-screen instructions.

To download the Norton Bootable Recovery Tool Wizard from Norton Internet Security

1. In the Norton Internet Security main window, click **Scan Now**.
2. In the **Computer Scan** pane, do one of the following:
   - Click **Quick Scan**.
   - Click **Full System Scan**.
3. At the bottom of the scan window, next to **If you think there are still risks**, click **click here**.
4. In the **Norton Rescue Tools** Web page, click **Download Norton Bootable Recovery Tool**.
5. Follow the on-screen instructions.

Service and Support Solutions

About Support

If you have purchased Norton Internet Security, you can access Support from the product.

Support offerings may vary based on the language or product.

Accessing Norton Autofix

This feature is available for Norton 360, Norton Internet Security, and Norton AntiVirus.

Norton Autofix offers the tools that automatically diagnose and resolve common issues. You can also search for solutions or gain easy access to support by phone, as well as support by chat and email.

Availability of support varies by region. Regular telephone and Internet connection fees apply in certain countries. To learn more about full support details, go to:

www.norton.com/support

To access Norton Autofix

1. In the main product window, click **Support**.
2. In the drop-down list, click **Get Support**.

About Self Help

The Symantec Web site contains answers to the most common customer questions. From our Web site you can:

- Find help with your subscription, download, product activation, or other nontechnical issues.
- Search our Support Resources for help with technical issues, such as installing, configuring, or troubleshooting errors with your Norton products.
- Find information about the latest virus threats and removal tools.

You can access the Symantec support Web site at:

www.norton.com/support

If you are a Norton One Premium Member, go to the following Norton One support Web site for information on this topic:

https://one.norton.com/support

Contact Support

In addition to using our Self Help options, you can contact a support representative by chat, email, or phone.

Availability of support varies by region. Regular telephone and Internet connection fees apply in certain countries. For full support details, please visit:

www.norton.com/support

Following is an overview of our support offerings:

Chat	Chat in real time with a support representative. For more complex technical issues, chat offers the option to allow a support representative to connect remotely to your computer and resolve your problem. Chat support is free, with the exception of our Virus and Spyware Solution service.
Email	Submit your question on our Web site and receive a response by email. Email support has a slower response time when compared to chat or phone. Email support is free.
Phone	Speak to a support representative in real time.

To contact a support representative, please visit the Symantec support Web site at the following URL:

www.norton.com/support

The online support option is displayed first, followed by the contact options where you can select the type of support you prefer.

Support policy

Symantec recommends that you have the latest version of the product, as it contains new and enhanced features for better protection against security threats. Current help and support for your Norton product can be found at the following URL:

www.norton.com/support

Symantec reserves the right to change its support policies at any time without notice. You can view the latest version of the support policy at the following URL:

www.symantec.com/supportpolicy

About keeping your subscription current

Subscription period lengths vary by Symantec product. To maintain uninterrupted protection, you must keep your subscription up to date. If you do not renew your subscription, you cannot obtain updates of any kind and the software no longer functions.

When you run LiveUpdate near the end of your subscription period, you are prompted to subscribe for a nominal charge. Follow the on-screen instructions to renew your subscription.

When you renew your subscription, the definition updates and new product features are available throughout the subscription period. Please note that features may be added, modified, or removed during this period.

Worldwide service and support

Worldwide service and support solutions vary by country. To contact one of our Support offices, please go to the following Web site and select your language.

www.norton.com/support

If you are a Norton One Premium Member, go to the following Norton One support Web site for information on this topic:

https://one.norton.com/support

Index

A

About
  Norton Internet Security 11
activation
  alerts 15
  problems 16
  procedure 15
  troubleshooting 16

C

CD
  installing product from 14
computer
  protection status 19

H

Help
  accessing 20
  printing 20

I

installation
  from CD 13
  from downloaded file 13
  instructions 13
  problems 14, 21–22

M

main window
  Advanced 17
  Computer 17
  features 17
  Help & Support 17
  Internet 17
main window *(continued)*
  Leave Feedback 17
  Norton Account 17
  options 17
  Support 17

N

Norton Bootable Recovery Tool
  using 21
Norton Bootable Recovery Tool Wizard
  downloading 22
Norton Internet Security
  activating 15
  icon 15
  main window 17
  starting 15

S

Scans
  Norton Bootable Recovery Tool 21
security status indicator
  viewing 19
Self Help 25
subscription
  maintaining 27
Support
  contact 26
  Norton Autofix 25
  Phone 26
  Self Help 25
  worldwide service 27
Support policy 26
Symantec Web site 20
  accessing from your browser 20

System Status indicators
responding 18

T

Technical Support
for Norton Internet Security 20
from Symantec 20

Quick Installation

Norton Internet Security includes protection updates and new product features as available throughout this renewable service period. With this service you receive the right to use this product on one computer or on the specified number of computers during the service period, which begins upon initial installation. This renewable service includes protection updates and new product features as available throughout the service period, subject to acceptance of the Symantec License Agreement included with this product and available for review at:

www.symantec.com

Product features may be added, modified, or removed during the service period.

Before you begin, you should close all open programs on your computer and ensure that you are connected to the Internet.

Installing Norton Internet Security

You can install Norton Internet Security from a CD or from a file that you download.

To install Norton Internet Security

1. Do one of the following:
   - If you install from a CD, insert the CD into the optical drive.
     In Windows Vista or Windows XP, click **Install Norton Internet Security.**
     In Windows 7 or Windows 8, click **Launch Norton Install** and then click **Install Norton Internet Security**.
   - If you downloaded your copy of Norton Internet Security, double-click the file that you downloaded.
2. In the Norton Internet Security installation page, enter the Product Key if prompted.
3. Click the **Norton License Agreement** link, read the agreement, and then click **Close**.
4. After you have read the agreement, click **Agree & Install**.

Norton from Symantec products protect consumers from traditional threats with antivirus, antispam, and Spyware Protection. They also protect against bots, drive-by downloads, and identity theft, and are light on system resources. In addition, Symantec provides services such as online backup and PC Tuneup, and is a trusted source for family online safety. For more information, please click one of the following links:

Antivirus | Antispam | Spyware Protection | Online Backup

Copyright © 2012 Symantec Corporation. All rights reserved. Symantec, Norton, and the Norton Logo are trademarks or registered trademarks of Symantec Corporation and its affiliates in the U.S. and other countries. Other names may be trademarks of their respective owners.

PN: 21184701